

They're Brave. Bold. Visionary.

They're All Speaking at Field Service.

Information Technology, Computer Networking, Semiconductors



Richard Plane
Chief Technology Officer –
Customer Experience
Cisco Systems Inc.



Dario Samarzija
Head of Support, EMEA
Alfresco



Eric Clopper
Senior Director, Global
Services Logistics and Labs
FS Networks



James Crowl
Americas Service Manager,
Energy Industries
ABB Ltd.



Ray Caul
Head of Retail Solutions
and Operations
Fujitsu



David Lamb
Customer Success Executive
Cisco Systems Inc.



Robert Gillette
Vice President,
Customer Support
Stulz ATS Inc.



Michael Ahrens
Senior Director, Field Service
Operations
Pure Storage



Irfan Bharde
Chief Marketing Officer,
Lifecycle Solutions and
Services
Honeywell



Gregory Ratcliff
Global Director, Advanced
Data Analytics
Vertiv



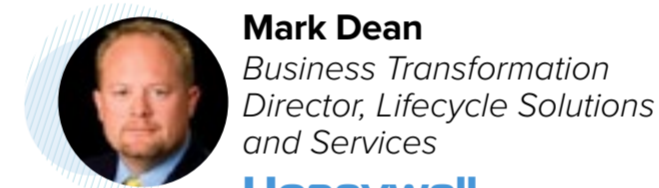
Jorge Rubi
Vice President
Eastern Division
Pitney Bowes



Andy Stuart
Senior Director, Quality and
Customer Assurance
HP



Ravi Advani
Director – Field Services
Solutions, Digital Workplace
Services
Unisys



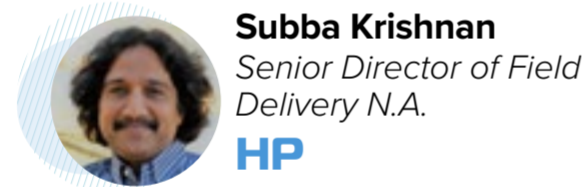
Mark Dean
Business Transformation
Director, Lifecycle Solutions
and Services
Honeywell



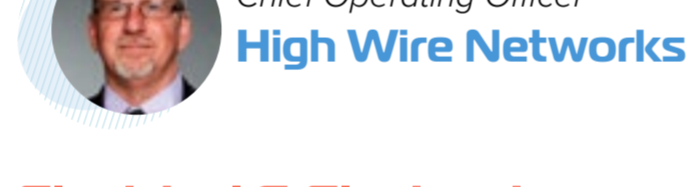
Steven Zannos
Senior Director,
Customer Care
**Electrolux Major
Appliances NA**



Mohamad Zarringhalam
Senior Vice President,
Engineering Services and
Customer Support
Nikon Precision Inc.



Subba Krishnan
Senior Director of Field
Delivery N.A.
HP



Charles Hughes
Chief Operating Officer
High Wire Networks



Jamie Beck
Vice President, Field
Operations
Peloton



Eric Rivas
Director of Service
Cattron Global

Electrical & Electronic Manufacturing



Marlene Kolodziej
Vice President,
Centralized Services
Ricoh USA, Inc.



David Douglas
Vice President, Service
Management
Scientific Games



Chris Kim
Vice President, Customer Care
**Samsung Electronics
America, Inc.**



Kevin Young
Vice President of Modular
Data Center Division
Cupertino Electric



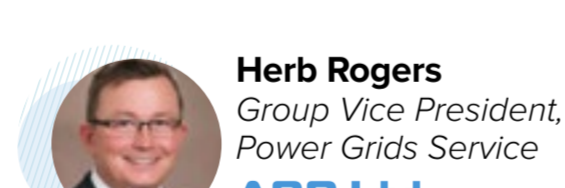
Matt Rust
Head of Service Data
Analytics and Reporting
Mettler-Toledo



Shannon Beecher
Director – Global Services
Supply Chain
**IBM Technology
Support Services**



Aaron Chiang
Vice President and
General Manager -
Global Field Service
Cohu, Inc.



Herb Rogers
Group Vice President,
Power Grids Service
ABB Ltd.



James Mylett
Vice President, Digital Energy
Schneider Electric



Shawn Connelly
Director of Services
Dyson, Inc.



Daniel Przislicki
Vice President, Service
Support Operations
**Canon Solutions
America, Inc.**



Ed Mor
Senior Director,
Semiconductor Service
**Thermo Fisher
Scientific**



Mark Heiny
Vice President and General
Manager, Service
ABB Ltd.



Jay Byers
Director of Operations,
National Services, Digital
Energy U.S.
Schneider Electric

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Electrical & Electronic Manufacturing



Mechanical & Industrial Engineering



Machinery



Construction



Medical Devices, Biotech, Life Sciences



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Andy Wight
Director, Service Product Portfolio
AB SCIEX

Automotive



Vasily Krivtsov
Director of Reliability Analytics
Ford Motor Company

Utilities, Oil & Gas, Environmental Services



Billy Wang
Senior Vice President and General Manager
MaxGen Energy Services



Diana Bricknell
Director, Electric Transmission Operations
Pacific Gas & Electric Company



Bob Nelson
Vice President, Service Management
Ray Lindsey Company



David Stiger
Vice President of Gas Solutions
Hydromax USA



Steven Dingler
Director, Customer Operations
Georgia Power Company

Transportation/Trucking/Railroad



Patrick Webb
Sales Director, Americas
GE Transportation



Dane Taival
Vice President and General Manager
Thermo King Corporation, Ingersoll Rand

Telecommunications



David Troll
Vice President, Business Development & Account Management
Dish Network



Keith Ladson
Senior Director of Field Technical Operations
Comcast



Mario Asiain-Diaz
Vice President, Customer Operations
MediaKind



Sonya Roshek
Vice President, Projects & Field Services
B+T Group



Brian Zenz
Area Operations Director
SBA Communications

HVAC

Speaking invite - Field Service
Amelia Island 2020 (August 17-19)



Ashley Turner
Vice President – Branch Operations
Hussmann Services Corporation



Elisha Bailez
Senior Project Manager
Hussmann Services Corporation

Food & Beverage/Restaurant Equipment



Will Finkelstein
Chief Operating Officer
NüMilk Fresh



Reeve Bunn
President
DSL Ltd



Sidney Lara
Vice President of Service NA
RATIONAL



Greg Fisher
Senior Vice President, Service and Parts Sales
Bunn-O-Matic Corporation



Tim Spencer
Senior Vice President and General Manager, Service Operations
Bunn-O-Matic Corporation

Printing



Christopher Dann
Director, Technical Services – North America
Durst Imaging Technology

Fire & Life Safety Equipment



Bruce Levitt
President
Levitt-Safety Limited

Consumer/Commercial Services



John Kordic
Senior Vice President of Operations
WASH Laundry



Terrance Diaferio
Senior Corporate Director, N.A. Service
Tennant Company



Kevin Kelley
Safety and Health Manager
Smart Care Equipment Solutions



Christopher Elmore
Senior Director of Talent Acquisition & Leadership Development
ServiceMaster

Third Party Field Service Management



Thomas Guinan
Board Member
Essential Enterprise Solutions

Industry Associations, Market Research & Academics



Aly Pinder
Program Director, Service Innovation and Connected Products
ICD Manufacturing Insights

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Bill Pollock
President and Principal
Consulting Analyst
**Strategies for
Growth**



Susan English
Senior Vice President
**Lincoln Technical
Institute**

Guest Speaker



Jake French
President
Jake French Inspires

2020 Partners



Sam Murley
Digital Transformation
Director
PTC



Mark Brewer
Global Industry Director,
Service Management
IFS



Sarah Nicastro
Director of IFS Service
Management and Field
Service Evangelist
**Future of Field
Service**



Karl Weber
Senior Vice President of Sales
and Marketing
Derive Systems



Gary Brooks
CMO
Syncron



Erik Lindholm
VP of Product Strategy
Syncron



Mateusz Cieślak
Head of FSM Consulting
Comarch



Mike Ross
Director, Product Strategy
Baxter Planning



Alvaro Pombo
Founder and CEO
ProntoForms



Danika Weiss
Community Manager
ProntoForms



Russ Fadel
CEO & Co-Founder
Augmentir



Mark Brenzikofer
VP Program Management
Entercoms



Bill Kern
Field Service Practice Director
**PowerObjects, an HCL
Technologies Company**



Jereme Pitts
Chief Operating Officer
Librestream



Brenton Mohair
Vice President, Critical
Inventory Logistics
FedEx Logistics



Benjamin Flammang
Vice President Enterprise
Solutions
Bringg



Rob Brewster
CEO
GoFormz



Ben Vollmer
Global Strategy and Execution
Lead
Microsoft



Jason Kuhn
Executive Director of Field
Service Management
CSG



Nikki Narang
Senior Principal
Product Manager
ServiceNow



Stacey Epstein
Chief Marketing & Customer
Experience Officer
ServiceMax



Paul Whitelam
Senior Director of
Product Strategy
Salesforce



John Ranalli
Oracle Corporation Senior
Product Manager
Oracle



Scott Allison
Chief Information Officer –
Service Logistics
DHL Supply Chain



Moe Somani
Vice President,
Enterprise Solutions at
Atheer, Inc.



Marcin Szymanski
Chief Sales Officer and
Operation Manager
XMReality



Ashok Kartham
Founder & CEO
Mize

