

MEET THE ADVISORY BOARD

WITH THANKS TO SSOW 2024 ADVISORY BOARD FOR HELPING OUR COMMUNITY IDENTIFYING THE MOST PRESSING CHALLENGES AND PATHFINDING SOLUTIONS



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Senior Vice President Shared Services
Siemens



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Steve Rudderham
Head of Global Business Services
Carrier



JTI

Jay Desai
Vice President, Global Business Services
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Sumit Mitra
CEO
TESCO Business Solutions



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Caroline Basyn
Chief Digital and Information Officer
The Adecco Group



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Kamila Grembowicz
Head GBS Delivery
Excellence and Transition
JTI



MARS

Sandy Khanna
Vice President Finance Operations
Mars Global Services



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Chris Gunning
Global Finance Transformation
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Michael van der Steen
VP GBS Strategy & Plan to Invoice
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GBS Solution Lead Partner
Global & EMEA
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Niklas Oldiges
Finance & GBS Practice Lead
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**SSOW 2024
CO-CHAIRS:**



Sandy Khanna
Vice President
Finance Operations
Mars Global Services



Jackie Crockford
VP Global Business
Services
AstraZeneca



Steve Rudderham
Head of Global
Business Services
Carrier



SSOW 2024 WORLD CLASS SHARED SERVICES & GBS SPEAKERS


BRAND NEW VOICES & PERSPECTIVES: Dynamic GBS Leader Speakers Taking to the 2024 Stage:



NOKIA

NEW!

Rod Lindsay
Vice President, Global
Business Services
Nokia



AstraZeneca

NEW!

Osman Mia
VP Finance, Chief Operating Officer – Global Finance
Services (GFS), Head of GFS Processes and Delivery
AstraZeneca



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NEW!

Majella Mungovan
VP Global
Financial Operations
Meta



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NEW!

Fausto Grelli
Vice President, Enterprise
Service Management GBS
PepsiCo



slb

NEW!

Richard de Moucheron
Global Business Services
(GBS) Vice President
SLB



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NEW!

Jan Babst
Group CIO and Global Business Services
OMV



KraftHeinz

NEW!

Serge De Vos
Head of Global Business Services
KraftHeinz



FRESENIUS KABI

NEW!


Sebastian Schweitzer
Head of GBS Process Management
Fresenius Kabi



Johnson & Johnson

NEW!

Sam Horton
Global Service Finance
Strategy and Operations Director
Johnson & Johnson



ManpowerGroup

NEW!

Federico La Manna
Global VP Finance &
Business Transformation
ManpowerGroup



Paramount

NEW!

Balint Hoffer
Vice President, RTR Service Delivery
Paramount



novocure

NEW!


Laszlo Rab
Director, Revenue Operations, EMEA
Novocure



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NEW!

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Director, Corporate Hub Strategy
& Governance Officer
Grünenthal



CARGOTEC

NEW!

Asko Vainio
Head of Group Finance Development
Cargotec
























Adecco

NEW!

Christian Steinhoff
Senior Vice President, People Business
Services and HR Transformation
The Adecco Group

























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 Lonza NEW! Silke Zentner VP, Head of Global Business Services Lonza	 Lonza NEW! Liesel Rautenbach Senior Director, Global Head Order to Cash Lonza	  Lufthansa NEW! Rafał Gajda Vice President Financial Services, Global Head of LGBS Finance and Delivery Lufthansa Global Business Services	  Lufthansa NEW! Eligiusz Pach Head of Process Managers Procure to Pay Lufthansa Global Business Services	 TRIVIUM PACKAGING NEW! Timea Radics Head of BSC Trivium Packaging
  müller NEW! Matthias Giebelstein Head of Group Business Services Unternehmensgruppe Theo Müller	 Worley NEW! Sandeep Kulkarni Senior Vice President, Head of Worley Enterprise Services Worley	  IMERYS NEW! Christophe Boden Vice President of Shared Services and Continuous Improvement Imerys	  Swiss Re NEW! Rolf Lux Head of Strategy and Operations Global Business Solutions Swiss Re	 3M NEW! Hanna Surkont Global PMO Manager 3M
 adidas NEW! Ana Ferrari Director Global Process Order to Cash adidas	 Alcon NEW! Vineet Dwivedi Global Head, Alcon Global Services (AGS) Alcon	  Boehringer Ingelheim NEW! Fatih Ozturk Head of GBS Center Poland, Managing Director Boehringer Ingelheim Business Services	  KNORR-BREMSE NEW! David Böhm Head of Business Services Europe Knorr-Bremse Services Europe	 PHILIPS NEW! Sergio Oliveira Global Business Services Excellence & Automation Leader Philips

























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  NEW!	  NEW!	  NEW!	  NEW!	  NEW!
Hans Kristian Lange VP Global People Experience Statkraft	Julien Chatagny Head Customer Service, GBS Swiss Re	Vincent Faramaz Business and Partnership Management TikTok	Philipp Mischke Global Head of GBS+ Digital Transformation Henkel	Jonathan Preece Head of Global Finance Services Halcon
  NEW!	  NEW!	  NEW!	  NEW!	  NEW!
Simona Stavrositu Director Corporate & Business Services Michelin	Jison John CEO Allianz Services India	Fausto Brembilla SVP, Global HR Service Delivery Head SAP	Stefan Alexander Schmid Chief Customer Officer Allianz	Stephane Alby Group VP of Global Business Services Kerry Group
  NEW!	  NEW!	  NEW!	  NEW!	  NEW!
Ricardo Henriques Transformation Leader, EDP; Professor & Executive Program Director Católica Lisbon School of Business and Economics	Wojciech Tatys GBS Transformation Lead Warner Bros. Discovery	Mira Viswanathan GBS & Finance Transformation Programme Office Director Imperial Brands PLC	Mieke Van Gheluwe Vice President, Finance (Global Accounting Shared Services) Dell Technologies	Alina Dumitriu Chief Delivery Officer for Allianz Services in India, Mauritius, and Morocco, MD and CEO of Allianz Services India Allianz Services

SSOW 2024 WORLD CLASS SHARED SERVICES & GBS SPEAKERS

BRAND NEW VOICES & PERSPECTIVES: Dynamic GBS Leader Speakers Taking to the 2024 Stage:

  NEW!	  NEW!	  NEW!	  NEW!	  NEW!
Max Jouan Vice President, Head of GBS Danish Crown	Pedro López Global Head of Sandoz Competency Centres Sandoz	Florence Mui EVP, Head of Merck Business Services Merck KGaA	Li Wallin Head, Employee Life Cycle Services Global Business Services Stora Enso	Andreas Mayer COO Global Human Resources / Head of Global People Services ING
  NEW!	  NEW!	  NEW!	  NEW!	  NEW!
Marcel Baalhuis Head of Global Business Services (GBS) Agfa	Jarek Rusek Head of Global Business Services Krakow ABB	Jessica Shields Vice President International Business Operations Dexcom	Frederic Peeters VP Group Business Services Finance Bekaert	Nick Ward-Hunt Vice President, Head of Finance Shared Services PPD
  NEW!	  NEW!			
Barbara Cech Vice President Record2Report OMV	Christian Micheler Vice President of Finance Transformation & GBS Excellence OMV			

SSOW 2024 WORLD CLASS SHARED SERVICES & GBS SPEAKERS

BACK BY POPULAR DEMAND: SSON Community Trailblazers, Thought Leaders & Advisory Board Members:



Adecco

Caroline Basyn

Chief Digital and Information Officer
The Adecco Group



Susanne Dreyer

Vice President, Global Head
of Shell Business Operations
Shell International



Deborah Kops

Founder and Principal
Sourcing Change



Steve Rudderham

Head of Global Business Services
Carrier



MARS

Sandy Khanna

Vice President Finance Operations
Mars Global Services



Phil Priest

SVP Global Shared Services
IFF



Nadia Hutchinson

Global Director, HR
Services and Operation
Cabot Corporation



Ellen Cnudde

Head of GBS Strategy
and Value Realization
Bayer



Phil Gillingham

General Manager
HR Service Delivery
Microsoft



Craig Foster

Director, HR Digital
Transformation
Microsoft



Nathan Moores

Shared Services Strategy Director
UK Government Cabinet Office



Rob Bullen

Group Head of Global
Business Services
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Edoardo Peniche

Vice President
Global Business Services
Aptiv



John O'Shea

General Manager
Global Business Services
Solvay





Andrea Schaffell

Director, Shared Services
Equans UK & Ireland

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BACK BY POPULAR DEMAND: SSON Community Trailblazers, Thought Leaders & Advisory Board Members:

 AkzoNobel	 adidas®	 SIEMENS	 JTI	 JTI
Anat Markus Head of Global Business Services AkzoNobel	Michael Van Der Steen VP GBS Strategy & Plan to Invoice Adidas	Alexander von Thielman Senior Vice President, Opportunity-to-Cash Services, Global Business Services Siemens	Jay Desai Vice President Global Business Services JTI	Kamila Grembowicz Head GBS Delivery Excellence and Transitions JTI
 NTT	 RHI MAGNESITA	 PHILIPS	 Kimberly-Clark	 OTIS
Sameer Jalundhwala SVP, GBS Operations & Outsourcing NTT	Aneta van den Kieboom Senior Vice President Head of Global Shared Services RHI Magnesita	Anil Yadav Senior Vice President and Head of Global Business Services Philips	Gabriela Stanakova Senior Director, GBS Source to Pay Global Operations Kimberly-Clark	Gillian Barton Executive Director, Global HR Operations Otis Elevator
 Europcar	 CITCO	 MEDIQ	 NIQ	 TESCO
Elisabeth Drouffe SSC Director and Head of Group Finance Transformation Europcar Mobility Group	Sarunas Suipis MD & EVP Citco Fund Services Lithuania	Yvan Laurent Managing Director Mediq Business Services, Lithuania Mediq	Chris Gunning Finance Transformation Leader NielsenIQ	Sumit Mitra Chief Executive Officer TESCO Business Solutions
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Lars Hölzer Head of Business Services & Digital Fresenius Kabi	Pieter de Bruijn Director International Accounting Bose Products	Salvatore Russo Head of GBS & Enterprise Location Strategy AstraZeneca	Andras Kohl Head of Finance Business Services - CE TESCO	Lizzy Bowling Executive Director, Head of Strategy and Service Management Global Business Services Astellas Pharma Europe

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