

# FOR TRANSFORMATION LEADERS, BY TRANSFORMATION LEADERS: 2025 ADVISORY BOARD



**Beth Johnson**

Managing Director, Head of Credit Card  
Operations for Consumer Finance

**Goldman Sachs**



**Jose Varela Garza**

Senior Vice President  
Global Service Centers

**3M**



**Carolyn Lum**

Vice President  
Operational Excellence

**Philip Morris International**



**Jasmine Ahmed**

Former Vice President, Global Finance  
Integration and Capabilities

**The Coca-Cola Company**



**Samantha Bureau-Johnson**

SVP Enterprise Change Management  
Executive and Customer Experience

**First Citizens Bank**



**Kush Pathak**

Vice President, Business Transformation  
& Strategic Vendor Management

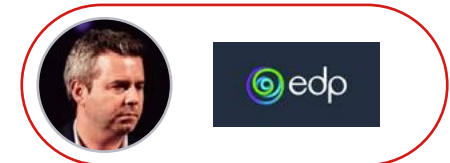
**Lincoln Financial Group**



**Andrea Giannotta**

Vice President Business Transformation

**RWE**



**Stephan Blasilli**

Head of Business Process Excellence

**EDP**



**Ryan Mayer**

Head of Healthineer Performance  
System - Americas

**Siemens Healthineers**



**Vipul Vohra**

Head of Business Transformation  
& Automation

**Hewlett Packard Enterprise**



**Sameer Anand**

Director, Enterprise Business  
Agility Transformation Leader

**BAE Systems**



**Brenton Harder**

Head of Enterprise Automation

**Fiserv**

# 2025 GLOBAL OPEX AWARDS JUDGES



ESSILOR

**Doug Drolet**

VP Business Excellence  
Essilor Luxottica



**Larry Crews**

Senior Process Engineer  
Cigna



velera

**Glenn Johnson**

Process Excellence Manager  
Velera



**Cristian Matei**

Founder and CEO  
Advanced Thinking



**Stacie Ruen**

Operational Excellence  
General Motors



**Samantha Bureau-Johnson**

SVP & Director  
Customer Contact Center  
First Citizens Bank



**Ekaterina Curry**

Managing Director, Head of  
Operations Multifamily/LeaseTrack  
Millennial Specialty Insurance



**Alexander Breskvar**

Corporate VP Quality  
Management & EHS Operation  
Siemens Gamesa Renewable Energy



**Ruben Del Toro**

Director, Kaizen Promotion Office  
Signature Aviation



**Rush Fozo**

Senior Vice President, Investment  
Operations Outsourcing  
Northern Trust Corporation



**Beth Johnson**

Managing Director, Head of Credit Card  
Operations for Consumer Finance  
Goldman Sachs



**Jason Schulist**

President  
Generative Local Community Institute

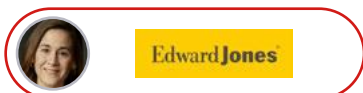


**Carolyn Lum**

Vice President Operational Excellence  
Philip Morris International

# TRAILBLAZING SPEAKERS AT OPEX WEEK: BUSINESS TRANSFORMATION WORLD 2025

## C-SUITE KEYNOTE & CHIEF TRANSFORMATION OFFICER SUMMIT SPEAKERS



Edward Jones

**Kristin Johnson**  
Chief Transformation Officer  
Edward Jones



Allstate

**Christopher Paquette**  
Former Chief Digital  
Transformation Officer  
Allstate



Walmart

**David Glick**  
Senior Vice President, Enterprise  
Business Services  
Walmart



MUSC  
Medical University  
of South Carolina

**Crystal Broj**  
Enterprise Chief Digital Transformation  
Officer  
Medical University of South Carolina



entergy

**Anastasia Minor**  
Chief Transformation Officer  
Entergy



MIT  
Massachusetts  
Institute of  
Technology

**Renaud Fournier**  
Chief Officer for Business  
and Digital Transformation  
Massachusetts Institute  
of Technology



USIC

**Shawn Draper**  
Chief Transformation Officer  
USIC



First Citizens Bank

**Samantha Johnson**  
Senior Vice President Enterprise Change  
Management Executive and Customer  
Experience  
First Citizens Bank



Goldman  
Sachs

**Beth Johnson**  
Managing Director, Head of Credit Card  
Operations for Consumer Finance  
Goldman Sachs



M

**Dumitrache Martínez**  
CFO, VP Strategy & Transformation, MGS  
Mars



DARTMOUTH

**LaMar Bunts**  
Chief Transformation Officer  
Dartmouth College



Caremax

**Mark Llorente**  
Chief Administrative Officer (CAO) &  
Head of MSO Operations  
CareMax



TD

**Biswajit Dasgupta**  
SVP, Head of Operational Excellence  
and Integration  
TD Bank



Haleon

**Kshitij Kumar**  
Former Chief Data and AI Officer  
Haleon



M

**Adeel Fudda**  
Vice President, Corporate CIO  
Mars





# BANKING, FINANCIAL SERVICES & INSURANCE



NEW

## Ashu Malviya

Vice President, Transformation & Automation Group (TAG), Global Commercial Services  
**American Express**



Blackstone

NEW

## Anurag Gupta

Vice President, Technology and Innovations  
**Blackstone**



NEW

## David Pflug

Managing Director  
Enterprise Strategic Planning  
**TIAA**



## Rush Foza

Senior Vice President, Investment Operations Outsourcing  
**Northern Trust Corporation**



NEW

## Kush Pathak

Vice President, Business Transformation & Strategic Vendor Management  
**Lincoln Financial Group**



NEW

## Anish Sharan

Head of Digital Transformation  
**Pritzker Private Capital**



NEW

## Eric Tatum

Head, Operational Excellence  
**JP Morgan Chase**



NEW

## Ken Farer

Head of Practice Management  
Continuous Improvement  
**New York Life Insurance Company**



NEW

## Samuel Best

VP, Voice of the Customer, Customer Experience  
**GM Financial**



## Tavis Addison

Director, Business Process Optimization  
**VW Credit, Inc**



NEW

## Mallory Vaughn

Director, Business Transformation  
**Liberty Mutual Investments**



NEW

## Abhinav Suri

Global Head of Enterprise Productivity Management  
**Manulife**



NEW

## Stephen Donne

Head of Transformation Delivery  
**Nottingham Building Society**



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# BANKING, FINANCIAL SERVICES & INSURANCE



NEW

**Tim Yang**

Director, AI/ML Transformation  
**Unum**



NEW

**Natalie Green**

Senior Director, Transformation  
Communications and Change  
Management  
**Brink's**



**Michael Dove**

Vice President Enterprise Operational  
Excellence  
**Velera**



**Preetha Sekharan**

VP, Digital Incubator,  
Applied AI & Transformation  
**Unum**



**Pradeep Kumar Malli**

Intelligent Automation/  
Business Value Director  
**Cigna Healthcare**



**Paul Jospheh**

Next Generation Transformation Leader  
**KeyBank**



**Rehan Kausar**

Enterprise Transformation  
**Bank of America**



**Marcel Esqueu**

VP Financial Systems Transformation,  
Corporate Finance Reporting  
and Operations  
**Guardian Life**



**Stephanie Licht**

Director of Enterprise Business Process  
Management and Automation  
**Bremer Bank**



**Marvin Raymundo**

Vice President, Operations Strategy  
and Transformation  
**Hyundai Capital America**



**Christina Ehrlich**

Senior Director, People and  
Culture Transformation  
**CSAA Insurance Group**



NEW

**Eric Tatum**

Head, Operational Excellence  
**JP Morgan Chase**



**Sharon Garcia**

Operational Excellence  
**JP Morgan Chase**



**Danielle LaMancuso**

VP, Process Improvement and  
Organizational Change Manager  
**Northwest Bank**



**Daniel Gastel**

Managing Director,  
Head of Transformation  
**Enfusion**



**Ricardo Badillo**

Enterprise Excellence Intelligent  
Automation Lead  
**Citi**



**Gerardo Guerrero**

Regional Director - Digital solutions  
**Visa**

# HEALTHCARE & LIFE SCIENCES



**Patrick Lenihan**

Associate Vice-President, Business Transformation Office  
**Eli Lilly and Company**



**Rob Kenny**

Senior Director Global Supply Chain Process Excellence  
**Regeneron**



**Tami Beheler**

Senior Director, Process Effectiveness HEOR  
**Eli Lilly and Company**



**Ryan Mayer**

Head of Healthineers Performance System – Americas Region  
**Siemens Healthineers**



**Rachel Cotter Davis**

Senior Director, Change Enablement & Organizational Effectiveness  
**Optum**



**Iván Céspedes**

Continuous Improvement Expert  
**Roche**



**Derek Robinson**

Vice President of Business Transformation  
**Duke Health**



**Paul Suett**

Systems Director Operational Excellence, Supply Chain Operations  
**Northwestern Medicine**



**Steven Hall**

Vice President, Strategic Excellence  
**United Network For Organ Sharing (UNOS)**



**Shane Creech**

Vice President of Information Technology  
**OB Hospitalist Group**



**Arnaud Rager**

Vice President, Business Planning and Transformation  
**Bio-Rad Laboratories**



**Morgan Stuart**

Data Scientist  
**United Network For Organ Sharing (UNOS)**



**Kathleen Kraft**

Former, Sr Director, Global Organizational Change Management  
**Stericycle**



**Conrad Banks**

Senior Director, Strategy & Operations  
**Bristol Myers Squibb**



**Aarti Sharma, Ph.D.**

Director, R&D Strategic Priorities  
**ABBVIE**



**Hardeep Kaur**

Director Business Transformation, Agility and Change Leadership  
**Merck**

# CONSUMER INDUSTRIES: RETAIL, CPG, TRAVEL & HOSPITALITY



**Carolyn Lum**

Vice President Operational Excellence  
**Philip Morris International**



**Amol Dharmadhikari**

Vice President Operational Excellence  
**Expedia Group**



**Yannick Mbandi**

Vice President Transformation  
**L'Oréal**



**Mohamed Gaballa**

Senior Manager, Global On-Time  
Performance Solutions  
**Air Canada**



**Prakash Kewalramani**

Senior Director, Data Engineering &  
Governance  
**WWE, Inc**



**Ruben Del Toro**

Director, Kaizen Promotion Office  
**Signature Aviation**



**Patrick Gong**

Senior Director of Digital Finance  
Transformation  
**Campbell Soup Company**



**Carolyn Crosby**

Senior Director, Change Management  
**McDonald's**



**Gavin Hupp**

VP IT: Enterprise Architecture & Data,  
Martech, e-Commerce & Analytics  
**United Parks & Resorts**



**Veronica Hull**

Head of Transformation  
**Vueling Airlines**



**Rajendra Deshpande**

Process Improvement  
**BSH Home Appliances**



**Sylvia Kay**

Director Project Management,  
Technology & Product  
**American Express**  
**Global Business Travel**



**Tom Kelshaw**

Executive Director, Automation  
**WPP**



**Jasmine Ahmed**

Vice President, Global Finance  
Integration and Capabilities  
**The Coca-Cola Company**



**Peter Lynch**

Chief People Officer  
**Cardinal Group Companies**



**Kamil Chudzinski**

Head of Digital Transformation Poland  
**PepsiCo**



**Jeremy L. Strickland**

Former Global Head of Strategy,  
Analytics, and Operations  
**Amazon**



**Steven Livingston**

Former Director, Global Fashion  
Strategy & Operations  
**eBay**



**Clementine Foster**

Global Sales Effectiveness  
Senior Manager  
**PepsiCo**



**Sasan Sadr**

Director, Enterprise Continuous  
Improvement  
**Ulta Beauty**



# ENERGY, UTILITIES & PUBLIC SECTOR



**SIEMENS** Gamesa  
RENEWABLE ENERGY

**Alexander Breskvar**  
Corporate VP Quality Management  
& EHS Operations  
**Siemens Gamesa Renewable Energy**



**Stephan Blasilli**  
Head of Business Process Excellence  
**EDP**



**RWE**

**Andrea Giannotta**  
Vice President Business Transformation  
**RWE**



**Jacques McGregor**  
Vice President, Digital Transformation  
**Marathon Petroleum Corporation**



**e.on**

NEW

**Victoria Săplăcan**  
VP, Head of E.ON Business Excellence  
**E.ON**



**Jason Schulist**  
President  
**Generative Local Community Institute**



NEW

**Aaron J. Blake**  
Director, Business Operations  
**Applied Research Solutions**



**Dr Charles Brandon**  
Director, Army Business Process Improvement/Reengineering, Office of Enterprise Management (SAUS-OEM)  
**US Army**



NEW

**Rémi Raphael, PhD**  
Vice President Digital Transformation  
**Origis Energy**



**Margarita Panzer**  
Senior Director, Digital Transformation - Change Readiness  
**Marathon Petroleum Corporation**



**Gerald Lackey**  
Commissioner  
**Virginia Department of Motor Vehicles**



**Adam Smith, PhD**  
Instructor  
**Harvard University**





## MANUFACTURING, PACKAGING & SUPPLY CHAIN



**Gilles Dussart**  
Vice President Operational  
Excellence  
**AptarGroup**



**Linda Elkins**  
Head of Value Realization and  
Financial Management, Enterprise  
Transformation  
**W. L. Gore & Associates**



**Kayihan Caglar**  
Group CoE Director  
**Limak Cement Company**



**Michael McCullough**  
Citizen Development Business Architect  
**Amtrak**



**Jon Nichols**  
Associate Director – Business  
Planning Center of Excellence  
**The Clorox Company**



**Jenny Strange**  
Senior Director Strategy & Design  
**Koch Industries**



**Jose Varela Garza**  
Senior Vice President,  
Global Service Centers  
**3M**



**Liviu Sotre**  
CEO  
**LIDAS**



**Christopher Cushnan**  
Head of Processes Evolution  
**Cemex**



**Daniel Guerra**  
Business Consultant  
**Cemex**

## TECHNOLOGY, TELCO, MEDIA & B2B SERVICES



**Dave O'Toole**  
Director, Strategic Program Operations  
**WWT**



**Akshaya Murthy**  
Director AI Transformation  
**Zendesk**



**Frank Fiorille**  
Vice President of Risk Management,  
Compliance, Data Analytics  
**Paychex**



**Kartick Kalaimani**  
Vice President, Global Contract to Cash  
Value Stream Lead  
**Dentsu**



**Kartick Kalaimani**  
Vice President, Global Contract to Cash  
Value Stream Lead  
**Dentsu**



**Ashutosh Chaudhari**  
Senior Director, Process & Automation  
**Cisive**

## WORLDWIDE SOLUTION PROVIDERS & THOUGHT LEADERS



**Skan<sup>AI</sup>**

**Vinay Mummigatti**

EVP, Strategy, Customer Success,  
Marketing and Value Management  
**Skan AI**



**TEC**

**Marc Stromberg**

Co-Founder and Key Account Manager  
**GBTEC**



**SAP Signavio**

**Jack Moloney**

Senior Director, Global Strategic  
Customer Transformations  
**SAP**



**SIMON KUCHER**  
Unlocking better growth

**Bhavin Manjee**

Partner and Member of the Board  
**Simon-Kucher & Partners**



**explic8**

**Ian Nicholls**

CEO  
**explic8**



**explic8**

**Al Friedle**

Managing Partner  
**explic8**



**mindzie**

**James Henderson**

CEO  
**Mindzie**



**shibumi**

**Bob Nahmias**

President & CEO  
**Shibumi**



**NEON**  
PARTNERSHIPS

**Nicola Moran**

Director  
**NEON Partnerships**



**NEON**  
PARTNERSHIPS

**Neil Chapman**

Director  
**NEON Partnerships**



**Advanced Thinking**  
Business Transformation Practice

**Cristian Matei**

CEO  
**Advanced Thinking**



**Inflection AI**

**Ted Shelton**

Chief Operating Officer  
**Inflection AI**



**OpusWorks**  
by THE QUALITY GROUP

**Rob Stewart**

CEO, co-Founder  
**OpusWorks**



**PRIME**  
Business Process Management

**Bernadette Kropman**

Co-Founder  
**PRIME BPM**



**PRIME**  
Business Process Management

**Mark Khabe**

Co-Founder  
**PRIME BPM**



**McKinsey**  
Transformation

**Louisa Greco**

Partner, Transformation Practice  
**McKinsey**



**Minitab**

**Mikhail Golovnya**

Senior Advisory Data Scientist  
**Minitab**



**Chazey Partners**  
A QX Global Group Company

**Lee Coulter**

Global Head of Transformation  
**Chazey Partners**



**ARYSANA**

**Gavin Outteridge**

General Manager  
**Arysana**



**ABBYY**

**Jon Knisley**

Product Marketing Manager  
**ABBYY**

## WORLDWIDE SOLUTION PROVIDERS & THOUGHT LEADERS



**Rupert Morrison**  
Founder and CEO  
**Orgvue**



**Ravin Jesuthasan**  
Global Leader, Transformation Services  
**Mercer**



**Michael Bucy**  
Senior Partner, Transformation Practice  
**McKinsey**



**Kevin Carmody**  
Senior Partner, Transformation Practice  
**McKinsey**



**Tony Sina**  
Solutions Engineer  
**ValueBlue**



**Christine Lovas**  
Enterprise Account  
**ValueBlue**



**Ted Iverson**  
former Senior Operations Expert with  
McKinsey & Company  
**Iverson Consulting**



**Leonardo Vargas**  
CEO  
**Agile Dream Team**



**Gabriel Duque**  
Agile Coach  
**Agile Dream Team**



**Sofia Passova**  
President  
**StereoLOGIC**



**Nathan Freeman**  
Business Transformation Expert  
**SS&C Blue Prism**



**John Joseph**  
Director, Sales Engineering  
**Xceptor**



**Stephen Tsuchiyama**  
Chief Revenue Officer  
**Apromore**



**Spence Green**  
Co-Founder and CEO  
**Lilt**



**John Santic**  
Director of Product Marketing, System  
Transformation  
**Celonis**



**Patrick Moore**  
Senior Celonis Process Management  
Specialist  
**Celonis**



**Christopher Sanders**  
CEO  
**Juno Advisory**



**Caspar Eliot**  
Vice President of Solutions Engineering  
**Invisible**



**Joseph Tricarico**  
VP of US Growth & Client Success  
**Agile Dream Team**



**Robert Thacker**  
Enterprise Transformation Evangelist  
**ARIS**